



The Trust Project: Citations and References design sprint

September 12-13, 2017 | The Washington Post | Washington, D.C.

20 designers, product managers and producers from 10 organizations gathered for two days to explore ways to help journalists show their work.

These explorations generally centered around three themes:

- **Front-end display**
- **Back-end workflow**
- **Use cases and editorial processes**

Here is what they made ...

Source Biographies

Team members

Marco Antonutti, Gruppo Gedi-Repubblica

Mikayla Bouchard, The New York Times


Paige Connor, CQ Roll Call


Patrick Slawinski, USA Today


The idea

A SlackBot reporters can use to gather source information during an interview.

The data later renders on the article page.

 **Mikayla Bouchard** 10:58 AM
/source [Greg McBride] (edited)
Age: 32
Income Range: \$50 - 75,000
Occupation: Wells Fargo / Bank Manager
Race: Caucasian
Religion: Did Not Give
Zipcode: 62708
Partisan Affiliation: Moderate Republican
Relevance: Oversees investments / Retirement tips

 **Mikayla Bouchard** 11:00 AM
uploaded this image: [IMG_7490.JPG](#)



Reporter inputs source information into a Slackbot



“Working Americans are increasing their retirement savings more and more as the economic recovery continues, whether by saving the same percentage of higher earnings or a higher percentage of the same earnings,” said Bankrate.com’s chief financial analyst [Greg McBride](#).

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Pick up these resources:
Read How to Make You [Bryant Quinn](#)

Explore The New Rules for a secure future.

Download a copy of Qu do some smart plannin

This Retirement Count

Greg McBride CLOSE X

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Occupation: Wells Fargo / Bank Manager
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Zipcode: 62708
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Source Bio Update 10:59 AM , Wed September 13, 2017

Source information displays on the article page

CiteLine

Team members

Libby Bawcombe, NPR

Julia Smith, INN

Matthew Strom, The Wall Street Journal

Patrick Thornton, CQ Roll Call

The idea

A timeline of sources, citations and references that adds another layer of transparency to the reporting process by placing source material within the context of how a story was developed.

Sorting + filtering

Source format

Added context from reporters and editors

The screenshot shows the CITE LINE interface. At the top, there is a header with the CITE LINE logo and a link 'What is this?'. Below the header, there are two dropdown menus: 'Order by' set to 'Reverse Chronologically' and 'Show' set to 'All sources'. The main content is a vertical timeline of news items. The first item is dated 'September 13, 2017' and includes a checkmark icon, the time '2:12pm EST', a blue link 'Mnuchin says considering backdating tax ...', and the source 'CNBC'. The second item is dated '10:15am EST' and includes a calendar icon, the title 'Press Conference', and the role 'Secretary of the Treasury'. The third item is dated '10:15am EST' and includes a list icon, a quote: '“We started by getting the latest U.S Census Bureau data, but anyone could get that. We knew we wanted way more depth. We interviewed Yellen.”', and a profile picture of 'Julia Smith, Managing Editor'. The fourth item is dated 'September 10, 2017' and includes a play button icon, the time '1:21pm EST', a blue link 'Fact Check: Has President Trump created ...', and the source 'The Washington Post'. The fifth item is dated '10:15am EST' and includes a checkmark icon and the text 'No comment'. At the bottom of the timeline, there is a button labeled 'See full timeline'.

Clear attribution

Direct links to sources

SourceBrief

Team members

Katie Chipman, USA Today

Nick Etemadipour, IJR

Katie Parker, The Washington Post

Kristi Walker, Pew Research

The idea

Standardized source information attached to hyperlinks in news articles.

Extra Information Layer

Team members

Angela Barber, The Globe and Mail

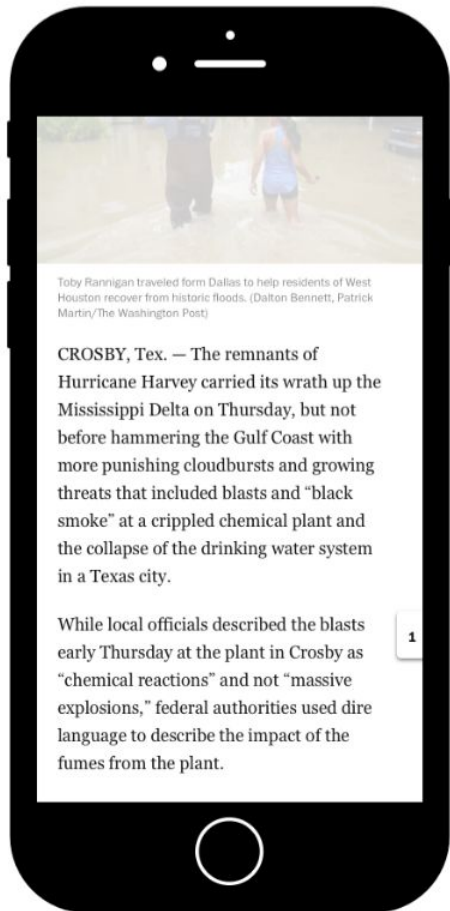
Blake Hunsicker, The Washington Post

Richard Lations, INN

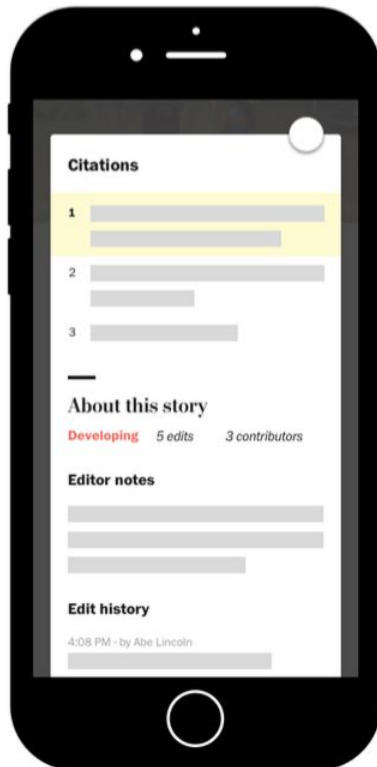
Devin Slater, The Globe and Mail

The idea

A set of additional story components that will allow readers to dive deeper into the evolution of a story, source and reference material, as well as the reporting process, without interrupting the reading experience



Option A



Option B

